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SEAFOOD CONSUMPTION

Consumer Trends

"Home-Spun"

- Last year consumers purchased \$22.7 billion worth of seafood for home preparation and though home is still the favorite place to eat...
- ...the majority of seafood dollars (\$46.6 billion) are spent at restaurants
- Food sales at contract-managed services are climbing: Primary and secondary schools; hospitals and nursing homes; colleges and universities; airlines and recreation/sports centers
- Stronger demand for *locally-grown* and *seasonal foods*: Sonoma Duck, Nantucket Scallops, Napa Valley Dairy

Consumers are time-starved

- Four of American's top time-saving activities involve food: 68% often/sometimes eat at a fast food restaurant to save time, 64% bring home take-out meals, 41% eat frozen or prepared meals, and 36% cook the main course in a microwave
- 79% of consumers say the most enjoyable part of cooking is <u>serving</u> the finished meal
- Almost half (46%) of US food dollars are spent away from home, but by 2010, 53% of US food dollars will be spent away from home

Consumers Prefer Fresh and Pre-Prepared Seafood Meals...

- Per capita consumption of seafood in the United States increased from 14.6 pounds in 1997 to 16.5 pounds in 2006
- Seafood is among America's most frequently served main dishes
- Pre-prepared fresh seafood accounted for 25% of all instore seafood sales
- Shrimp and crab cakes remain the overall best restaurant sellers: Grilled seafood sandwiches, seafood nuggets, shrimp on pizza, seafood quiche, seafood ravioli, seafood tacos

Consumers Prefer Fresh and Pre-Prepared Seafood Meals...

- Shrimp comprised more than half of shellfish entrees
- Crab, shrimp and clams are replacing high-fat breakfast meats in trendy restaurants: *seafood omelets, seafood quesadillas, fish-of-the-day with two eggs and hash browns*
- Seafood salads featuring shrimp and salmon are growing in popularity
- Clam/seafood chowders remain the best selling soups in fine-dining, casual-dining and hotel/motel restaurants

Consumers Prefer Fresh and Pre-Prepared Seafood Meals...

- Fried seafood represents nearly 50% of all restaurant appetizer sales
- Seafood dips accounted for more than 10% of new menu items in 2001
- Down-home fish appetizers such as *Tuna Salad on Pita Points*; crab and shrimp samplers; fried, bite-sized morsels including clams, mussels, scallops, and oyster are gaining consumer acceptance

Balanced Nutrition

- Strong move toward more protein in the diet
- Most seafood is high protein, low fat
- Omega-3 oils are heart-healthy
- Omega-3 oils seem to reduce memory loss in older adults

Balanced Nutrition

- Low in calories
- Excellent source of B complex vitamins, particularly B12 and B6.
- Six in ten adults believe they can greatly reduce the risk of disease by eating healthfully
- Baby boomers are fueling the increase in seafood consumption

Light and Lively

- Demand is increasing for natural foods
- From "dock to wok": <u>Freshness</u> will be the most important restaurant trend of the next decade
- More pressure on producers to offer fresher or fresher-looking products
- "Trend to fresh" will close the gap toward "living foods": Selecting fish and seafood from live tanks; sushi becoming mainstream

Clean, Pure, Natural and Safe Food

- Food poisoning outbreaks, environmental contamination, and the rise in seafood imports are accelerating the demand for locally-harvested products
- "Natural" and "organic" = "Premium" and "Safe"
- The demand for local is giving rise to premium markets: *Farm Fresh* and *CarteretCatch*TM
- HACCP: <u>Hazard Analysis and Critical Control Point</u> monitoring

Top Ten Most Popular Seafood Commodities

Shrimp Canned Tuna Salmon Pollack Canned Tuna

6. Catfish
7. Crab
8. Cod
9. Clams
10. Scallops

Other favorites: Flounder and oysters

Restaurant Criteria for Assessing Quality

- The flesh of fin fish must be firm to the touch
- Scales of fin fish must be bright and adhere tightly to carcass
- Fin fish must be free of excess slime and filth
- No offensive odors
- Bright red gills: fin fish carcasses delivered without gills are likely to be rejected
- Eyes clear and bulging

Restaurant Criteria for Assessing Quality

- Shrimp must be sorted so they are of a consistent size and appearance
- Crab meat must be free of excess cartilage, egg particulates and offensive odors
- The liquid of shucked oysters must be clear, the meat plump and free of offensive odors
- Live shellfish must be of a consistent size and have tightly closed lids; lids must close when tapped

Service Expectations of Restaurants

- Chefs prefer a diverse selection of fin fish and shellfish
- Prefer large fin fish (20 lbs. or greater) be headed, gutted, scaled and filleted
- Small fin fish (less than 20 lbs.) can be head-on but must be gutted
- Fin fish must be received packed in ice, not floating in ice water
- Chefs prefer direct-door delivery

Service Expectations of Restaurants

- Fraud will not be tolerated: Thawed, previously frozen seafood sold as fresh-caught; species substitution, out-ofstate shellfish advertised as locally-harvested
- Price consistency:
 - Highest quality at lowest price
 - Extreme price fluctuations
 - Different price structures for different markets
- Most coastal restaurants want to support local fishermen by serving only seasonal, local commodities

Final Recommendations

- Consumers who patronize economy restaurants are price-conscious
- Diners at white table cloth restaurants will pay a premium for local seafood – make them your target consumers
- Owners stressed that fishermen take time to call on chefs and learn more about their product needs
- Chefs / owners want strong relationships with local seafood harvesters and dealers